



MAY 10, 2007

AGENDA ITEM # 1

FREEWAY SERVICE PATROL DRIVER OF THE QUARTER

Action Requested: Present award

Key Staff: Norman Hom, Associate Planner

Recommendation

Present the Freeway Service Patrol Safe Driver of the Quarter Award for the 1st Quarter of 2007 to Ricardo Ramirez.

Discussion

Much of the success of the Sacramento Metropolitan Freeway Service Patrol (FSP) program is due to the exemplary performance of our tow truck and service truck operators in the field. We rely on their professionalism, enthusiasm, and skill to rapidly locate and remove disabled vehicles from the freeway corridor. Since vehicle accidents and mechanical breakdowns are responsible for approximately one-half of all freeway congestion, the work they do has a tremendous impact on maintaining a smooth traffic flow.

The FSP program includes a quarterly and annual award program to acknowledge those drivers who best exemplify the program's ideals of professionalism, enthusiasm, and safety. Multiple criteria—developed jointly by CHP, Caltrans, and STA staff—are considered when selecting drivers to be recognized. These include routine demonstration of safety, service, courtesy and procedural compliance with the FSP Standard Operating Procedures Manual.

FSP Field Supervisors, California Highway Patrol Officers Trevor Risbry and Jathan Casteneda, have nominated Ricardo Ramirez for Driver of the Quarter for the first quarter of 2007. Officer Risbry will introduce Mr. Ramirez to your Board at today's meeting and further explain why he is so deserving of the award.

- C: Officer Trevor Risbry, CHP Sacramento Communications Center
- Officer Jathan Casteneda, CHP Sacramento Communications Center
- Sgt. Richard Obregon, CHP Sacramento Communications Center
- Rick Hart, Sierra Hart Auto Center